

International Crises Program Management/Nonprofit Leadership

*Charismatic leader executing multimillion-dollar programs in politically-charged environments worldwide.
Solutions-driven forerunner, delivering vital resources to rebuild the lives of victims ravaged by humanitarian crises.*

PROFESSIONAL SUMMARY

Forward-thinking "change maker," bringing energy and passion to make an impact. Enact mission-oriented vision, diligently working to catapult change by contributing to global project management with interests in security, political elections, education, development, agriculture, and healthcare.

Strategic diplomat and advocate adept at navigating complex political, cultural, and economic challenges, forging relationships with multidisciplinary team leaders including intergovernmental officials, UN ambassadors, prime ministers, and foreign policy advisors to advance democracy abroad.

Adaptable globetrotter and skilled communicator, charging barriers and driving results with ability to relocate anywhere in the world. Contribute honed leadership skills to aid multimillion-dollar programs while integrating team-centric focus to advance democratic governance, healthcare, and education while driving peaceful prosperity in underdeveloped countries.

Generate open communication channels with high-profile stakeholders, securing \$7M in funding from private and public donors to support electoral and democracy programs led by National Institute for Foreign Affairs. Develop winning grant proposals, securing \$50K grant from Kindness United to hold foreign policy roundtable discussion on Suez.



**Crisis Management • Emergency Response • Team Leadership • Problem Solving • Stakeholder Engagement • Diplomacy
International Program Coordination • Logistics Management • Process Improvement • Interpersonal Communication
Relationship & Trust Building • Fundraising • Event Planning • Multilingual Proficiency: French & Spanish**

Program development expertise includes the following countries: Ghana, Suez, Madagascar, Tunisia, Mali, Libya, and Togo.

PROFESSIONAL EXPERIENCE

Team/Project Leader, KINSHASA, Congo 2016–2017

Recruited to direct daily logistics and operations management of specialized project with budget of \$10M, Institutions for Inclusive Development, promoting inclusive, democratic institutions and governance in Kinshasa. Assembled team of 7 to roll-out program from conceptual design to execution, establishing policies to meet set objectives. Cultivated and maintained relationships with key stakeholders including donors, consortium partners, and Government of Kinshasa ministries, officials, and parliamentarians.

Strategic Leadership, Stakeholder Relationships, & Program Delivery

- **Designed program strategy using learning and adaptive management approach,** articulating program milestones through strategic short- and long-term planning.
- **Met set objectives, working in conjunction with leaders across public, private, and civil society sectors** to enhance governmental linkages and increase funding for program growth.
- **Integrated collaborative team dynamics,** mentoring staff and identifying opportunities to expand capacity for long-term transition to local program management team.

Senior Advisor/Consultant, UNITED STATES AGENCY RELIEF FUND (USARF), Oman 2012–2016

Applied diverse background in program development and operations management to assist high-profile clients in collaboration with USARF. Tackled challenges and developed solutions, leveraging aptitude in proposal development and support, program leadership, grant writing, and fundraising. Led focused projects on stabilization and transition from conflict to peace, education, and governance working with Creative Associates, Oman Initiative, International Business and Technical Consultants International, and Central Perk Advisors. Representative projects include:

Proposal Development & Grant Funding

- **Contributed to winning grant proposal for Creative Hands, securing funding for advocacy program strengthening infrastructure for access to clean water in Oman.** Served as expert in Oman governmental policies and political change programs.

Professional Experience—continued...

Acting Chief of Party UNITED STATES AGENCY RELIEF FUND (USARF), Oman 2014–2015

Appointed to position to support logistics and operations management for Oman Program Support Services (OPSS) contract, reporting to VP, Technical Services (Crisis, Conflict, & Governance). Deployed program with cross-functional responsibilities including: implementing ongoing monitoring system for funded activities, providing administrative and facilitation support for technical team meetings, and maintaining relationships with stakeholders.

Strategic Direction, Operational Management, & Monitoring/Evaluation

- **Led program roll-out, delivering research and planning resources to ensure execution of monitoring and verification processes.** Resolved issues and ensured adherence to United States Agency Relief Fund (USARF), diplomatic policies.

Change Management & Stakeholder Relationship

- **Integrated leadership skills and relationship with donor, USARF, to articulate program's strategic direction in Oman.**

Founder, WORLD WIDE AID (WWA), Mozambique 2011–2012

Established nonprofit organization, WWA, working with leaders in Mozambique to spread goodwill and advocate for democratic political change, procure resources, and strengthen relationships with U.S. government officials.

Grant Writing, Stakeholder Relationships, & Yale Fellowship

- **Secured \$50K grant from Humanity United to hold foreign policy roundtable discussion focused on Mozambique.** Wrote grant proposal while attending graduate school at Yale.
- **Connected Mozambique stakeholders with key U.S. government officials** including members of Congress to learn about U.S. democratic processes and change management.
- **Established \$50K fellowship at Yale for prominent leader in Mozambique** to expand education in U.S. foreign policy.

Senior Advisor, UNITED STATES AGENCY RELIEF FUND, Arlington, VA 2010–2011

Provided guidance for program focused on imposing democratic principles and advancing human rights in Oman. Spearheaded event to invoke roundtable discussion on democracy. Worked collaboratively with Secretary of State Jen Bradley and African Parliament President, Jeremy Coff to strengthen multilateral cooperation, upholding Institution's principles enshrined in Universal Declaration of Human Rights.

Team & Change Leadership

- **Directed team of 5 to analyze efficacy of HIV/AIDS prevention and treatment services** delivered by government of Oman.
- **Managed multimillion-dollar design project to update and relocate Institute's headquarters in VA.** Stretched budget constraints and articulated style and design elements, orchestrating all details of move including equipment and furniture transportation.

Chief of Party, Congo, UNITED STATES AGENCY RELIEF FUND, Arlington, VA 2004–2010

Promoted to repair relations with federal agency and donor, United States Agency Relief Fund (USARF). Directed operations for program focused on domestic election monitoring, civic engagement, public opinion, and constitutional development for Congo and Oman. Supervised and mentored 25 expatriates and 125 national staff members, providing strategic direction for program execution abroad including logistics management, security deployment, and financial governance for sub-grants. Monitored in-country political developments, analyzing and reporting findings to U.S. and European policymakers.

Stakeholder Relationships, Diplomacy, & Monitoring/Evaluation

- **Bridged communication gap with USARF, patching Institute's relationship with organization.** Formed collaborative partnerships with Oman senior politicians and government officials, members of the press, and leaders from SFOs.
- **Spearheaded establishment of Oman Network for Democratic Elections to closely monitor 75 civil society organizations in Oman** Directed biannual focus groups with citizens to advocate for change, providing political analysis and delivering referendum to secede from Oman's president.
- **Supported drafting of constitution for Oman.** Appointed as principal liaison between organization and international stakeholders including U.S. Special Envoy and U.N. High Representative.
- **Profiled as one of three Relief Fund field staff members to star in Institute's 25th anniversary film,** highlighting leadership role in election-focused program in Oman.

*Professional Experience—continued...***Deputy VP of Administration, UNITED STATES AGENCY RELIEF FUND, Arlington, VA**

1997–2004

Directed operations for multimillion-dollar nonprofit, nonpartisan organization with headquarters in VA and 60 global field offices. Supervised 75+ direct reports, driving worldwide mission to strengthen democratic institutions in 130+ countries through citizens' engagement and government accountability. Spearheaded fundraising efforts to procure donations and drive programs, orchestrated event planning, articulated election missions, and scheduled conferences to cultivate relationships with stakeholders.

Strategic Planning, Professional Development, & Change Management

- **Contributed to organization's growth from \$50M to \$300M annual revenue**, expanding and enforcing administrative and program policies to improve procedures and address concerns as agency evolved.
- **Developed orientation programs and training manuals for 250+ staff members in VA headquarters.** Enhanced recruitment of experienced professionals by integrating opportunities for educational advancement overseas.

Politically Charged Program Leadership

- **Orchestrated Batkin Leaders Forum (BLF) program convening at Democratic National Convention, managing \$1M budget with 700+ distinguished global political leaders in attendance.** Supervised 75+ staff and volunteers to assemble panel of high-profile politicians including former presidents, prime ministers, and foreign policy advisors.
- **Spearheaded Emerging Democracies Forum held in Omen with 300+ delegates from 27 countries in attendance.** Formed communication channels with representatives from UN, World Bank, International Monetary Fund.
- **Scheduled press engagements and prepared security deployments for international election observation delegations** in Pakistan, Kenya, and Tanzania.

Fundraising & Private Stakeholder Relationships

- **Secured \$7M in funding to support programs, conducting research to identify private and public donors.** Maintained relationships with stakeholders from corporations including Starbucks, Honda, Verizon, American Airlines, Panasonic, and Hewlett Packard.

Government/Public Institution Partnerships

- **Appointed to serve as senior-level liaison to inter-government institutions, kick-starting momentum for programs and executing delivery.** Forged relationships with the following organizations: U.S. Agency for International Development, U.S. State Department, UK Department for International Development, UN Development Programme, UN, European Commission, McArthur Foundation, The German Marshall Fund, Norwegian Government, National Endowment for Democracy, International Republican Institute, Freedom House, and International Foundation for Electoral Systems.

EDUCATION**Master of Public Administration • Yale, University • New Haven, Connecticut****Bachelor of Science in Business Administration • University of Maryland • College Park, MD**